

## APPENDIX A

Private Housing	QH	PH 1	Average time in weeks from occupational therapy notification to completion of works on site for a DFG grant (all DFG's exc. extensions)	Weeks	Low is good	26.00	19.00	Q1 - 24/25	30.90	Q2 - 24/25	32.00	R	▼	<p>During quarter 2 there were 20 grant adaptations completed, 3 being prolonged cases in excess of 12 months due to the complexity of mitigating circumstances. These long term cases have therefore negatively impacted the overall time taken, and without these cases the outturn would have returned a value close to 28 weeks.</p> <p>In order to improve the end to end time, the service area has employed a Technical Support officer to assist in processing and managing the DFG applications, this additional resource is expected to lead to improvements in timeframes by quarter 4.</p> <p>So far this financial year the service area have completed 42 Grant assistance cases, 2 cases are double grant on one property, with a value of £405,147, the total committed and approved currently is £505,781, which combined equates to £910,929 of funding to assist residents to live independently in their own homes.</p> <p>The service area presently have 36 cases being worked on by officers, 5 of the cases being worked on have been 'stop clocked' due to long delays out of the service areas control.</p>
Private Housing	QH	PH 2	Average time from date of inspection of accommodation to removing a severe hazard to an acceptable level	Weeks	Low is good	20.00	12.00	Q1 - 24/25	19.00	Q2 - 24/25	22.00	R	▼	<p>Performance for the measure has declined since the previous quarter, with 25 cases closed throughout quarter 2.</p> <p>A further 48 cases were received during quarter 2, 44 remain open, of which 23 are awaiting allocation.</p> <p>Park and Carholme wards continue to have the highest number of properties that report complaints of disrepair.</p> <p>Resources within the team have been focused on delivering HMO licencing during this quarter and we were carrying 2 vacancies within the team, however at the end of September we are now fully staffed and training of these newly recruited staff is ongoing.</p>
Private Housing	QH	PH 3	Number of empty homes brought back into use (cumulative)	Number	High is good	8	18	Q2 - 23/24	20	Q2 - 24/25	23	G	▲	<p>The number of empty homes brought back into use during quarter 2 was 23.</p> <p>All of these properties have been problematic long term empties, requiring more work to turn around.</p> <p>The service area reports that the outturn for this measure is on track to</p>

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